

## **PART A – INFORMATION**

### **Access and Inclusion**

The Town of Bassendean (Town) is committed to ensuring that the services, programs, natural and built environment are accessible for all members of the community. The Town acknowledges that some members of the community may require additional assistance to enable them to have equitable access to the services provided by the Town. The Town has therefore developed the Disability Access and Inclusion Plan 2024 – 2028 (plan). The plan sets out our commitments to people with disability and details the strategies we will adopt to improve access to a range of services, programs, and information or community events.

### **What are compassionate waste services?**

Central to our commitment to improve access to services, the Town provides certain compassionate waste services to assist eligible residents with managing household waste.

### **What type of compassionate waste services are provided?**

Certain residents may be eligible to receive assistance with compassionate waste services. **Evidence of eligibility or support from an approved Health Professional is required on application** (refer Part B). Available services include:

1. **Additional capacity** - the Town may provide a reasonable increase to the capacity of the kerbside collection. **Recipients must be receiving a Commonwealth benefit or pension to receive this service at no cost (evidence required).**
2. **Assisted services** - the Town may provide an assisted service where the resident is unable to move bins to the kerb for Recycling, Waste and FOGO bin collection.

### **Is approval required?**

All residents must apply for compassionate waste services by completing **Part B** of this form. Depending on the type of compassionate waste service required, approval may be granted in terms of one-off approval, or for a period of up to, but not exceeding, 12 months.

Each application is assessed on a case-by-case basis and the Town may seek further information from the applicant to assist in decision making. Approved compassionate services will not incur any additional costs to the costs already required for usual waste services.

**Residents receiving Compassionate Waste Services (who are the property owner) must not be in arrears for payment of rates or waste charges, without a payment plan in place.**



Updated March 2026

**COMPASSIONATE WASTE SERVICES 2025/2026  
RESIDENT INFORMATION AND APPLICATION FORM**

## PART B – APPLICATION

Please fill out this form and return it by email, post or in person to the Town of Bassendean:

35 Old Perth Road, Bassendean WA 6054  
PO Box 87, Bassendean WA 6934

**Phone:** (08) 9377 8000  
**Email:** mail@bassendean.wa.gov.au

### RESIDENT DETAILS

**Name:**

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**Property Address:**

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**Phone/ Email:**

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### APPLICANT DETAILS (IF DIFFERENT TO ABOVE):

**Name:**

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**Relationship to Resident:**

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**Phone/ Email:**

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### TYPE OF COMPASSIONATE WASTE SERVICES REQUESTED:

- Assisted services – bins  
 Additional capacity – bins (must be receiving Commonwealth benefit/ pension).

Centrelink Customer Reference Number (CRN):

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Exp Date:

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### REASON COMPASSIONATE WASTE SERVICES ARE REQUIRED:

- Medical Condition  Disability  
 Other reason – please provide brief explanation:
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### DECLARATION:

I, _____, declare that the information I have provided in this application is accurate and true and I confirm that, to the best of my knowledge and belief, I am eligible to receive the requested compassionate waste services.	<b>Print Name:</b>
	<b>Sign:</b>
	<b>Date:</b>

### SUPPORT BY APPROVED HEALTH PROFESSIONAL

I have discussed the application with \_\_\_\_\_ and declare that to the best of my knowledge and belief, the information provided is true and correct. I support the application for compassionate waste services. My role is as a: \_\_\_\_\_

**Name:** (please print name)

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**Signature & Stamp:**

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**Date:**

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