



TOWN OF
BASSENDEAN
Home by the Swan

Disability Access and Inclusion Plan Review

At the Town of Bassendean we're committed to an inclusive and accessible community for all, and we need your help to tell us how to make this happen.

The Town of Bassendean is working on our Disability Access and Inclusion Plan (DAIP) for 2012 – 2016, and we are seeking your help!

Anyone can be involved and you can help by:

- Completing and returning this hard copy survey; or
- Completing this survey online; and/or
- Attending a community forum to workshop the survey results.

You can download our current Disability Access and Inclusion Plan from the Town's website www.bassendean.wa.gov.au

Your feedback is important. An inclusive and accessible community makes life better for everyone.

Thankyou for choosing to participate and complete our survey. This survey will take between 5 to 15 minutes to complete.

Please complete the survey (and if hard copy return it to us) by 30 January 2012.

1. Do you consider that you have the same opportunities as other people to access the services of the Town of Bassendean?

Yes *(please go to question 2)* **No** *(please provide details below)*

2. Please give us details of the barriers you face (i.e. what they are; where you experience them)

3. How would you rank the level of importance of these barriers to your access to the services of the Town of Bassendean?

Low Medium High

4. Do you have any ideas or suggestions for improvement to address these barriers?

5. Do you consider that you have the same opportunities as other people to access buildings and other facilities of the Town of Bassendean?

Yes *(please go to question 3)* **No** *(please provide details below)*

6. Please give us details of the barriers you face (i.e. what they are; where you experience them)

7. How would you rank the level of importance of these barriers to your access to buildings and other facilities of the Town of Bassendean?

Low Medium High

8. Do you have any ideas or suggestions for improvement to address these barriers?

9. Do you consider that you have the same opportunities as other people to access information from the Town of Bassendean in a format that enables you to access the information as readily as other people?

Yes *(please go to question 4)* **No** *(please provide details below)*

10. Please give us details of the barriers you face (i.e. what they are; where you experience them)

11. How would you rank the level of importance of these barriers to your accessing information from the Town of Bassendean?

Low Medium High

12. Do you have any ideas or suggestions for improvement to address these barriers?

13. Do you consider that you receive the same level and quality of service from the staff of the Town of Bassendean as other people?

Yes *(please go to question 5)* **No** *(please provide details below)*

14. Please give us details of the barriers you face (i.e. what they are; where you experience them)

15. How would you rank the level of importance of these barriers to you receiving the same level and quality of service from the staff of the Town of Bassendean?

Low Medium High

16. Do you have any ideas or suggestions for improvement to address these barriers?

17. Do you consider that you have the same opportunities as other people to make complaints to the Town of Bassendean?

Yes *(please go to question 6)* **No** *(please provide details below)*

18. Please give us details of the barriers you face (i.e. what they are; where you experience them)

19. How would you rank the level of importance of these barriers to your opportunity to make complaints to the Town of Bassendean?

Low Medium High

20. Do you have any ideas or suggestions for improvement to address these barriers?

21. Do you consider that you have the same opportunities as other people to participate in any public consultation held by the Town of Bassendean?

Yes *(please go to question 7)* **No** *(please provide details below)*

22. Please give us details of the barriers you face (i.e. what they are; where you experience them)

23. How would you rank the level of importance of these barriers to your opportunity to participate in any public consultation held by the Town of Bassendean?

Low Medium High

24. Do you have any ideas or suggestions for improvement to address these barriers?

25. Do you consider that you have the same opportunities as other people to be employed by the Town of Bassendean?

Yes *(please go to question 8)* No *(please provide details below)*

26. Please give us details of the barriers you face (i.e. what they are; where you experience them)

27. How would you rank the level of importance of these barriers to your opportunity to be employed by the Town of Bassendean?

Low Medium High

28. Do you have any ideas or suggestions for improvement to address these barriers?

29. Do you have any other comments about access and inclusion in the Town of Bassendean?

30. Would you like to attend a community forum to be conducted on Tuesday 6 March 2012, 7pm to 9pm, workshop the DAIP Review survey results?

Yes (please provide contact details below) **No**

31. Would you like to receive feedback from the DAIP Review?

Yes (please provide contact details below) **No**

32. If you have responded *Yes* to either question 30 or 31, please provide your contact details below. Otherwise, provision of contact details is optional.

Your Name _____

Your Address _____ (Street)

_____ (Suburb)

mobile no.: _____ **email:** _____

Thank you for participating in our survey.

Should you have any queries please contact Mona Soliman on telephone 9279 6588.

Please drop off (or post) the completed questionnaire to the address below, by **30 January 2012**.

Town of Bassendean
35 Old Perth Road, Bassendean WA 6054
or
P.O. Box 87 Bassendean WA 6934